Quick Start Guide

Read these instructions before using your Sure Cross radios. Do not discard these instructions. For more detailed information about installing and using your Sure Cross products, download and read the Sure Cross Wireless I/O Network Manual, p/n 132607.

WARNING: Not To Be Used for Personnel Protection

Never use this device as a sensing device for personnel protection. Doing so could lead to serious injury or death. This device does not include the self-checking redundant circuitry necessary to allow its use in personnel safety applications. A sensor failure or malfunction can cause either an energized or de-energized sensor output condition.

CAUTION: Never Operate 1 Watt Radios Without Antennas

To avoid damaging the radio circuitry, never power up Sure Cross® Performance or Sure Cross MultiHop (1 Watt) radios without an antenna.

Setting Up Your Wireless Network

To set up and install your wireless network, follow these steps.

1. Disconnect the power from your Sure Cross devices.
2. Configure the DIP switches of all devices. For DIP switch configurations, refer to the product’s datasheet.
3. If your device has I/O, connect the sensors to the Sure Cross devices. For available I/O, refer to the product’s datasheet. If your device does not have I/O, skip this step.
4. Refer to the wiring diagrams to apply power to all devices.
   - For housed models, the Gateway’s LED 1 is solid green and the Node’s LED 2 flashes red to indicate there is no radio link to the Gateway.
   - For board-level models, the Gateway’s LED is solid green and the Node’s LED flashes red to indicate there is no radio link to the Gateway.
5. Form the wireless network by binding the Nodes to the Gateway.
6. Observe the LED behavior to verify the devices are communicating with each other.
   - For housed models, the Gateway’s LED 1 is solid green and the Node’s LED 1 flashes green to indicate it is communicating with the Gateway.
   - For board-level models, the Gateway’s LED is solid green and the Node’s LED flashes green to indicate it is communicating with the Gateway.
7. Configure any I/O points to use the sensors connected to the Sure Cross devices.
8. Conduct a site survey between the Gateway and Nodes.
9. Install your wireless sensor network components.

For additional information, including installation and setup, weatherproofing, device menu maps, troubleshooting, and a list of accessories, refer to one of the following product manuals.

- Sure Cross® Quick Start Guide: 128185
- Sure Cross® Wireless I/O Network Instruction Manual: 132607
- Web Configurator Instruction Manual (used with “Pro” and DX83 models): 134421
- Host Controller Systems Instruction Manual: 132114

Mixing Performance and Non-Performance (150 mW) Radios in the Same Network

To comply with federal regulations, the 150 mW radios and 1 Watt radios communicate differently. All Performance models offer the ability to select between 250 mW and 1 Watt operation using the DIP switches. To mix Performance radios with non-Performance radios:

- Operate Performance radios in 250 mW mode, not 1 Watt mode
- Set non-Performance (150 mW) radios to use Extended Address Mode

The 150 mW, 250 mW, and 1 Watt networks operate when collocated, but verify the antenna separation distance between a Gateway and Node or between two Gateways are at least 10 feet apart. For more detailed instructions about setting up your wireless network, refer to the Quick Start Guide (p/n 128185).

Applying Power to the Gateway or Node

<table>
<thead>
<tr>
<th>Pin</th>
<th>Wire Color</th>
<th>Gateway (10 to 30 V dc)</th>
<th>Node (10 to 30 V dc)</th>
<th>Node (FlexPower)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>brown</td>
<td>10 to 30 V dc input</td>
<td>10 to 30 V dc</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>white</td>
<td>RS485 / D1 / B / +</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>blue</td>
<td>dc common (GND)</td>
<td>dc common (GND)</td>
<td>dc common (GND)</td>
</tr>
<tr>
<td>4</td>
<td>black</td>
<td>RS485 / D0 / A / -</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>gray</td>
<td>Comms gnd</td>
<td></td>
<td>3.6 to 5.5 V dc</td>
</tr>
</tbody>
</table>

1. Apply power to the Gateway by connecting the 10 to 30 V dc cable as shown. The Gateway begins in RUN mode, displays the current network ID (NID), then identifies itself as a Gateway.

Do not apply more than 5.5 V dc to the gray wire.
2. Apply power to the Node by connecting the 10 to 30 V dc cable or the DX81 Battery Supply Module as shown. To apply power to a FlexPower Node with an integrated battery, install the battery into the housing. The Node starts in RUN mode, displays the current network ID, then identifies itself as a Node and lists its device ID.

Bind Radios to Form Networks

Binding Nodes to a Gateway ensures the Nodes only exchange data with the Gateway they are bound to. For a more detailed definition of binding mode, refer to the Advanced Setup section of the SureCross Wireless I/O Networks instruction manual.

Apply power to the Gateway and Nodes.

1. Enter binding mode on the Gateway.
   - If you have a two-button Gateway, triple-click button 2.
   - If you have a one-button Gateway, triple-click the button.
   - If you have a Gateway with no buttons, remove the rotary dial access cover and set both the right and left rotary dials to 0, then set both the right and left rotary dials to F.
   - If you have a DXM, under the ISM Radio menu, use the down arrow button to highlight the Binding menu. Click ENTER.

   **Two-Button Gateway**
   
   **One-Button Gateway**

   The LEDs flash alternately when the Gateway is in binding mode. Any Node entering binding mode will bind to this Gateway.

2. Use the Node’s rotary dials to assign a valid decimal Node Address (between 01 and 47). The left rotary dial represents the tens digit (0 through 4) and the right dial represents the ones digit (0 through 9) of the Node Address.

3. Enter binding mode on the Node.
   - If you have a two-button Node, triple-click button 2.
   - If you have a one-button Node, triple-click the button.
   - If you have a Node with no buttons, remove the top cover and set both the left and right rotary dials to F to enter binding mode.

   The Node enters binding mode and locates the Gateway in binding mode.

   For two LED models, the red LEDs flash alternately. After binding is complete, both LEDs are both solid red for a few seconds.

   For one-LED models, the red and green LED flashes alternately while the Node searches for the Gateway. After binding is complete, the LED is red and green for four seconds (looks amber), then the red and green flash simultaneously (looks amber) four times.

   The Node automatically exits binding mode, cycles its power, then enters RUN mode.

4. For DXM models, click BACK to exit binding for that specific Node address.

5. Repeat steps 2 through 4 for all Nodes that will communicate to this Gateway.

6. Exit binding mode on the Gateway.
   - If you have a two-button Gateway, single-click either button.
   - If you have a one-button Gateway, single-click the button.
   - If you have a Gateway with no buttons, change the Gateway’s rotary dials to a valid Network ID.
   - If you have a DXM, click BACK until you return to the main menu.

When installing special kits with pre-mapped I/O, indicated by device model numbers beginning in DX80K, return the rotary dials to their original positions after binding. If the rotary dials are not returned to their original positions, the I/O mapping will not work.

LED Behavior for the Gateways

Verify all devices are communicating properly. The radios and antennas must be a minimum distance apart to function properly. Recommended minimum distances are:

- 900 MHz 150 mW and 250 mW radios: 6 feet
- 900 MHz 1 Watt radios: 15 feet
- 2.4 GHz 65 mW radios: 1 foot

<table>
<thead>
<tr>
<th>LED 1</th>
<th>LED 2</th>
<th>Gateway Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid green</td>
<td></td>
<td>Power ON</td>
</tr>
<tr>
<td>Flashing red</td>
<td>Flashing red</td>
<td>Device Error</td>
</tr>
<tr>
<td>Flashing amber</td>
<td></td>
<td>Modbus Communication Active</td>
</tr>
<tr>
<td>Flashing red</td>
<td></td>
<td>Modbus Communication Error</td>
</tr>
</tbody>
</table>

Some older M-GAGE Nodes (models DX80N*X1W0P0ZR) may require F-F binding despite having a single button.
For Gateway and Ethernet Bridge systems, active Modbus communication refers to the communication between the Gateway and the Ethernet Bridge. For GatewayPro systems, the Modbus communication LEDs refer to the communication internal to the GatewayPro. For Gateway-only systems, the Modbus communication LEDs refer to the communication between the Gateway and its host system (if applicable).

LED Behavior for the Nodes

Nodes do not sample inputs until they are communicating with the Gateway. The radios and antennas must be a minimum distance apart to function properly. Recommended minimum distances are:

- 900 MHz 150 mW and 250 mW radios: 6 feet
- 900 MHz 1 Watt radios: 15 feet
- 2.4 GHz 65 mW radios: 1 foot

<table>
<thead>
<tr>
<th>LED 1</th>
<th>LED 2</th>
<th>Node Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flashing green</td>
<td>Flashing red</td>
<td>Radio Link Ok</td>
</tr>
<tr>
<td>Flashing red</td>
<td>Flashing red</td>
<td>Device Error</td>
</tr>
<tr>
<td>Flashing red, 1 per 3 sec</td>
<td>Flashing red</td>
<td>No Radio Link</td>
</tr>
</tbody>
</table>

Conducting a Site Survey (Gateway and Nodes)

A Site Survey, also known as a Radio Signal Strength Indication (RSSI), analyzes the radio communications link between the Gateway and any Node within the network by analyzing the radio signal strength of received data packets and reporting the number of missed packets that required a retry.

Perform a Site Survey before permanently installing the radio network to ensure reliable communication. Activate Site Survey mode from either the Gateway buttons or the Gateway Modbus holding register 15. Only the Gateway can initiate a Site Survey, and the Site Survey analyzes the radio communications link with one Node at a time.

Conduct a Site Survey Using the Menu System

Initiate a Site Survey using the Gateway’s buttons and menu system.

1. Remove the rotary dial access cover.
2. To check the status of Node 1, change the Gateway’s right rotary dial to 1.
   The Gateway is now enabled to read the status of Node 1; the display scrolls through the Node’s I/O status.
3. Single-click button 1 to scroll across the menu levels until reaching the Site Survey (SITE) menu.
4. Single-click button 2 to enter the Site Survey menu.
5. Single-click button 2 to begin conducting a Site Survey with the Node selected in step 2.
   The Gateway analyzes the quality of the signal from the selected Node by counting the number of data packets it receives from the Node.
   Site survey results display as a percentage. M represents the percent of missed packets while R, Y, and G represent the percent of received packets at a given signal strength.
   M = Percent of missed packets; R = RED marginal signal; Y = YELLOW good signal; G = GREEN excellent signal. Record the results if you need troubleshooting assistance from the factory.
7. Change the Gateway’s right rotary dial to conduct a Site Survey with another Node and repeat steps 2 through 6.
8. To end the Site Survey, double-click button 2.
9. Change the Gateway’s right rotary dial back to 0.
   The LCD displays the device readings for the Gateway.
10. Double-click button 2 to move back to the top level menu.
11. Single-click button 1 to return to RUN mode.
12. Install the rotary dial access cover, referring to the Installation section of the manual to create an IP67 seal.

Interpreting the Site Survey Results

Site Survey results are listed as a percentage of data packets received and indicate the signal strength of the received signal.

<table>
<thead>
<tr>
<th>Result</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>Packets received at a strong signal strength. A strong signal strength is greater than −90 dBm at the receiver.</td>
</tr>
<tr>
<td>Yellow</td>
<td>Packets received at a good signal strength. A good signal is between −90 and −100 dBm at the receiver.</td>
</tr>
<tr>
<td>Red</td>
<td>Packets received at a weak signal strength. A weak signal is less than −100 dBm at the receiver.</td>
</tr>
<tr>
<td>Missed</td>
<td>Packets not received on the first transmission and requiring a retry.</td>
</tr>
</tbody>
</table>

Judging if the reliability of a network’s signal meets the needs of the application is not just a matter of green, yellow, and red packets received. In normal operating mode, when data packets are not received, the transmitter re-sends the packet until all data is received.
For slow monitoring applications such as a tank farm, where data is required in terms of seconds or minutes, receiving most of the data in the 'red' range, indicating a weak but reliable signal, transmits enough data for accurate monitoring. Nodes positioned near the outside range of the radio signal may have 90% of the data packets received in the red zone, again indicating a weak, but reliable signal.

We recommend keeping the missed packets average to less than 25%. When the network misses more than 25% of the data packets, the signal is usually too unreliable or obstacles may be interfering with the signal. When Site Survey reports the missed packets are 25% or higher, improve the radio system performance by:

- **Mounting the network’s antennas higher** to clear obstacles in the area and improve the line of sight between Sure Cross® devices
- **Using higher gain antennas** to focus the energy of the radio signal in a specific direction and extend the signal’s range
- **Adding data radios to the network** to extend the range of a radio network. For more information on data radios, please refer to Banner’s white paper on range extension on [www.bannerengineering.com/wireless](http://www.bannerengineering.com/wireless).

### Installing Your Sure Cross® Radios

Please refer to one of the following instruction manuals for details about successfully installing your wireless network components.

- DX80 and Performance Wireless I/O Network Instruction Manual: [132607](http://www.bannerengineering.com/wireless)

### Sure Cross® User Configuration Tool

The User Configuration Tool (UCT) offers an easy way to link I/O points in your wireless network, view I/O register values, and set system communication parameters when a host system is not part of the wireless network. The software runs on any computer with the Windows Vista, Windows 7, Windows 8, or Windows 10 operating system.

Use a USB to RS-485 adapter cable to connect a standalone DX80 Gateway to the computer. For DXM Controllers with an internal DX80 radio, connect a computer to the DXM Controller using a USB or Ethernet connection. Download the most recent revisions of the UCT software from Banner Engineering’s website: [www.bannerengineering.com/wireless](http://www.bannerengineering.com/wireless).

The USB to RS-485 adapter cable is not required for the DXM Controller. For standalone DX80 Gateway devices use:

- USB to RS-485 adapter cable model BWA-UCT-900 for 1 Watt radios
- USB to RS-485 adapter cable model BWA-HW-006 for all other radios

### Warnings

- **Install and properly ground a qualified surge suppressor when installing a remote antenna system.** Remote antenna configurations installed without surge suppressors invalidate the manufacturer’s warranty. Keep the ground wire as short as possible and make all ground connections to a single-point ground system to ensure no ground loops are created. No surge suppressor can absorb all lightning strikes; do not touch the Sure Cross® device or any equipment connected to the Sure Cross device during a thunderstorm.

- **Exporting Sure Cross® Radios.** It is our intent to fully comply with all national and regional regulations regarding radio frequency emissions. Customers who want to re-export this product to a country other than that to which it was sold must ensure the device is approved in the destination country. A list of approved countries appears in the Radio Certification section of the product manual. The Sure Cross wireless products were certified for use in these countries using the antenna that ships with the product. When using other antennas, verify you are not exceeding the transmit power levels allowed by local governing agencies. Consult with Banner Engineering Corp. if the destination country is not on this list.

### Banner Engineering Corp. Limited Warranty

Banner Engineering Corp. warrants its products to be free from defects in material and workmanship for one year following the date of shipment. Banner Engineering Corp. will repair or replace, free of charge, any product of its manufacture which, at the time it is returned to the factory, is found to have been defective during the warranty period. This warranty does not cover damage or liability for misuse, abuse, or the improper application or installation of the Banner product.

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